Independent Auditor's Report

on the Financial report for the period 01 January 2019 – 31 December 2019

Sarajevo Open Centre

Agreed-upon procedure audit

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Statement of Responsibilities

Responsible for

Agreement on core support to Sarajevo Open Centre 2018-2020 signed 22 February 2018

and

Sarajevo Open Centre Financial statements for the year that ended 31 December 2019

Sarajevo Open Centre is responsible for ensuringthat the financial report is prepared in accordance with International Financial Reporting Standards (IFRC) for Small-Medium Enterprises as promulgated by the International Accounting Standards Board (IASB), which gave a true and fair view of thestate of affairs and expenditures of the budget for the period concerned.

In regard to financial reporting and procedures agreed-upon with the independent auditor, weaknowledge our responsibility ensuring that:

- Suitable accounting policies were selected and applied consistently;
- Judgments and estimates are reasonable and prudent;
- Applicable accounting standards are followed, subject to any material departures and explained in the financial report; and
- Satisfactory procedures have been applied concerning the procurement and safeguarding of
 assetsand income, recording and disclosing all liabilities and contingencies, claiming only
 these expenditures, relating to the project operations and incured during the project
 implementation.

It is our responsibility to have sufficient internal controls on place and to undertake any reasonable step todetect and prevent any fraud and other irregularities.

The accounting records with accompanying documentation and related information have been made available for the purpose of your audit.

Signed on behalf of SOC Sarajevo

Emina Bosnjak

Sarajevo, 30 /3 / 2020

Cekalusa 16 71000 Sarajevo

Executive Director



Auditor's opinion

Financial report for the period o1 January 2019 – 31 December 2019 Sarajevo Open Centre

To: Sida (Core support 2018-2020)

We have audited the accompanying financial statements of Sarajevo Open Centre, which comprise the balance sheet as at 31 December 2019 and the income statement for the year then ended and the report on budget executions prepared for Sida. The financial statements have been prepared by Sarajevo Open Centre management.

Management's Responsibility

Management is responsible for the preparation of these financial statements in accordance with regulatory framework and the report on the budget executions in accordance with the Sida's instruction for financial reporting as stipulated in the agreement between Sarajevo Open Centre and Sida, as well as for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with International Standards on Auditing (with the application of ISA 805) and in our view the applicable parts of the agreement between Sarajevo Open Center and Sida. This standard requires that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement in the financial report, whether due to fraud or error. In making this risk assessment, the auditor considers internal control relevant to the organization's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the organization's internal control. An audit also includes evaluating the appropriateness of accounting policies sued and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial report.

We do believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements of Sarajevo Open Centre for the year that ended 31 December 2019 are prepared, in all material respects, in accordance with International Financial Reporting Standards for small and medium enterprises as promulgated by International Accounting Standards Board.

Other matter (agreed-upon procedure)

Based on our audit, nothing has come to our attention that causes us to believe that the financial report concerning Agreement with Sida does not present, in all material aspects, related budget executions. By providing procedures, agreed-upon with SOC (Sida Terms of Reference), no factual findings have arisen.

INTERCONS

Representative of the auditor:

Serdarevig, PhD Nino

Done in Sarajevo, on 30103 Rolle

Leader of the review team:

Serdarevic, Munir Certified auditor



Management letter

Regarding the audit of the Sida's Core support to Sarajevo Open Centre 2018-2020

For the period January - December 2019

Introduction

Our audit has been conducted of the SOC financial report of the year that ended 31 December 2018, with the Core support provided by Sida.

The materiality and risk perspective has been considered when planning and conducting our audit, applying International Standards on auditing and following the audit instructions.

Observations and recommendations

Based on our audit we have concluded that

- The association has established appropriate procedures and conducts in accordance with those
 procedures in consistent manner to ensure that the financial accounting entries are based and
 supported with adequate evidence;
- The financial management responds to the provision contracted with external funding parties, ensuring that the association reports on performed project related activities and reconciles revenues and expenditure between the general ledger entries and budget executions;
- The legislative provisions are followed persistently, allowing for adequate allocation of related taxes, contributions and charges;
- The association has adequate system of internal controls on place and that embraces clear procedures, authorities and approvals and documentation flow.

The association responded to previous audit findings in appropriate manner.

Representative of the auditor:

Serdarevic, PhD Nino

Done in Sarajevo, on 30/03/2020

Leader of the review team:

Serdarevic, Munir Certified auditor

Financial reports

Profit and loss statement

For the period o1 Jan - 31 Dec 2019

To the period ersuit 5, bee 2019			In BAM
Description	Note	Previous period	Current period
Humanitarian revenue		788,842	862,845
Other income	_	4,983	12,696
Total revenue and income	-	793,825	875,541
Material and energy		(9,048)	(9,977)
Services		(324,062)	(460,153)
Salaries and salary related contributions		(323,588)	(360,062)
Depreciation		(12,205)	(11,223)
Financial expense		(7,544)	(8,182)
Travel expense		(1,476)	(5,118)
Humanitarian expense		(100)	0
Taxes and contributions, other than profit tax		(1,514)	(2,061)
Other expense	_	(110,500)	(6,188)
Total expense	•	(790,037)	(862,964)
Revenue exceeding expense		3,788	12,577

Balance sheet

As at 31 Dec 2019

In BAM

ASSETS			III DAM
Description	Note	Previous period	Current period
Property, land and equipment		25,656	22,453
Intangible assets		0	2,389
Long term deposits and receivables		1,500	1,500
Total fixed assets		27,156	26,342
Cash and cash equivalents		228,322	634,366
Short term deposits and receivables		1,101	3,529
Short term accruals		0	0
Total current assets		229,423	637,895
TOTAL ASSETS		256,579	664,237
SURPLUS REVENUE /(EXPENDITURE) AND LIABILITIES			
Description	Note	Previous period	Current period
Retained revenue that exceeds expense		31,428	44,005
Long term accruals and provisions		225,151	620,232
Short term liabilities		0	0
Total long and short term liabilities and provisions		225,151	620,232
TOTAL SURPLUS REVENUE AND LIABILITIES		256,579	664,237

Audit scope and methodology

We planned and conducted our audit in accordance with International Standards on Auditing and International Standard on Related Services 4400, as promulgated by International Federation of Accountants, IFAC).

In more particular we

- a) Audited **financial statements of the association Sarajevo Open Centre** in order to provide opinion on whether these reflect, in all material aspects, financial position of the association as at 31 December 2019 and the performance of its operations in 2019 and are prepared in accordance with International Financial Reporting Standards, including International Accounting Standards (as promulgated by International Accounting Standards Board, IASB);
- b) **Provided agreed-upon procedures as stipulated in Sida's Terms of Reference,** in accordance with ISRS 4400, in order to issue management letter containing factual findings and recommendations.

Our review relating to the agreed-upon procedures is conducted in order to verify whether:

- The salary costs debited to the project/programme are recorded throughout the duration of the year in a systemized way; the salary costs can be verified by sufficient supporting documentation.
- There is supporting documentation related to the incurred costs.
- Sarajevo Open Centre has implemented recommendations from the assessment of internal control. Sarajevo Open Centre has implemented the action points as described in Sarajevo Open Centre s management response that has been submitted to Sida.
- Sarajevo Open Centre's complies with the applicable tax legislation in regard to taxes and social security fees.
- Sarajevo Open Centre has adhered to the procurement guidelines annexed to the agreement.
- Sarajevo Open Centre has signed agreements with its partner organisation, based on funds are channelled to implementing partners to verify whether an unbroken chain of audited financial reports is established.
- c) **Audited financial report on 2018 budget executions**, based on the agreement between Sarajevo Open Centre and Sida, in accordance with International Standard on Auditing 805.

We reconciled records reported in the general ledger with the information provided in the financial report to Sida for the year that ended 31 December 2018.

We verified whether the budget executions, as reported, are well supported with the documentary evidence implying that the expense incurred in the respected period and pertain to the activities agreed with Sida.

Our audit involved obtaining audit evidence, the assessment of the risks of material misstatement, assessment of internal controls relevant to the preparation and fair presentation of the financial report and interviews with the association's representing person and employees involved in the financial management and reporting.

Notes

1 About the organization

Registration status

Sarajevo Open Centre is an association registered with BiH Ministry of Justice on 30 August 2007. The official goal of the association is to provide legal and psycho-social support and counselling to vulnerable and minority groups of women, cooperation with the institutions for human rights on all levels of government aiming to improve public policy and regulatory frameworks concerning protection and promotion of vulnerable and minority groups' human rights; support and help in providing educational and informal programs and activities for women representing institutions, civil society organizations, media and citizens concerning protection and promotion of human rights of vulnerable and minority groups; support in capacity building and further development of organizations and informal groups of civil society active in protection and promotion of human rights of vulnerable and minority groups; conducting research, publishing, media campaigns and artistic activities.

Sarajevo Open Centre (SOC) advocates the full respect of human rights and social inclusion of lesbian, gay, bisexual, trans* and intersex (LGBTI) people and women. Sarajevo Open Centre is an independent feminist civil society organization that strives to empower lesbian, gay, bisexual, trans- and intersex (LGBTI) people and women through community empowerment and activist movement building. SOC also promotes the human rights of LGBTI people and women publicly and advocates on national, European and international level for improved legislation and policies in Bosnia and Herzegovina. By working on European integration issues, SOC is improving human rights in general and encouraging further the development of civil society.

The association 'Sarajevski otvoreni centar' conducted tax registration under ID 4201263530004 on 14 October 2016.

Management and governance

Person authorised for legal representation of the association is Ms. Emina Bosnjak, executive director and Ms. Aida Spahic, chairperson of the association's Board (as of 29 March 2018).

The association assembly (Article 22 of the Statute) is elected by the association members for the period of four years. The assembly is entitled to adopt the Statute, financial reports and financial plan, adopts the board reports, decides on new membership and membership fees, nomination and dismissal of board members the executive director and persons authorised to legally represent the association, decides on the association external affairs etc.

The association board, among other tasks, prepares changes in the statute, manages association's assets, adopts program and annual work plan of the association, monitors financial executions, and provides analysis.

The executive director manages daily operations of the association, cooperates with the board, prepares financial plan and manages its executions, undertakes to realize programmatic and planned tasks of the association, acts based on the board decisions etc.

The association statute, beside formalized governance structure, foresees existence of the association council, external members tasked to support the association goals.

Independent Auditor's Reporton the Financial report for the period 01 January 2019 – 31 December 2019 **Sarajevo Open Center** *Agreed-upon procedure audit*

Policies and Procedures

The association has adopted several internal policies and procedures that regulate its operations, among which:

- Rulebook on employment related rights and obligations that include annexes: on salary ranges based on three levels of positions related complexity/responsibility; systematization and description of positions; and the form for performing 180°C assessment of employee's competences, attitudes and capacity building programs needed.
- **Rulebook on accounting policies**, providing relevant accounting standards, basis for measurement of financial positions, depreciation rates and process of inventories.
- Rulebook on accounting, regulating system of internal controls, respective instances in controlling transactions and documentation, approval matrix, documentation management, payroll accounting and financial reporting.
- Rulebook on financial management (payments) and Rulebook on petty cash operations.
- Rulebook on document management system and that contains several procedures concerning calculation and approval of expenses.
- Rulebook on management over fixed assets that mainly regulate procurement process and related documentation.
- **Rulebook on procurement** that regulates process of competitive bidding, tender dossier, procurement process, based on agreed-upon ceiling.
- Rulebook on solidarity fund.
- Rulebook on the association membership.
- Rulebook on the association board's operations.

Accounting records

The transactions relating to the operations of the associations are registered in one single general ledger, respecting official Federation BiH accounts code. The coding of entries entail, on top of the official coding system in place, allocating transactions to dedicated sources of funds (project name, project code and budget line code and description). This way of recording allows for prompt allocation of expenses against budgets contracted with donors and semi-automated activity based allocations

The association also operates with excel spreadsheets as tools to monitor budget executions, budgeted amounts and remaining available budgets per project and budget (sub-)heading.

Reflection on previous audit findings

The financial statements for the year that ended 31 December 2018 are audited by us.

The outcome of our review on the association response to previous audit findings and recommendations is provided in the management letter submitted.

2 Summary of accounting policies applied

Fixed assets

Fixed assets are recognized on 'at cost' value in case it is expected that the future economic benefits will inflow into the association. At cost value is determined either based on an invoiced amount or direct cost that can be allocated to the particular asset procurement.

Land, property and equipment embraces all assets with single value exceeding 250 BAM.

Fixed assets gained through donations are recognized in accordance with IAS 20, disclosing differed income and recognizing income during the life of the asset, pairing with the depreciation (neutral in the statement of income). Maintenance cost is recognized in the period it occurs. Depreciation rate is aligned to the highest non-taxable rates pursuant to the Law on profit tax Federation BiH. Impairment of assets is tested once a year in accordance with IAS 36.

Inventories

Inventories of small value (below 250 BAM) are depreciated in the year of procurement.

Cash and cash equivalents

Disclosed cash and cash equivalents are those foreseen in IAS 7. Cash is kept on bank accounts and in the petty cash. Bank accounts and sub-accounts are managed pursuant to the contractual obligations with each particular donor.

Petty cash is managed in accordance with the procedure defined in separate rulebook.

Long-term provisions

The accounting policies of the association regulate measurement of provisions concerning litigations/lawsuit and redundancy packages.

Sources of funding, liabilities and differed positions

Sources of funding are those sources received by the association founder(s) and comprise retained membership fees, retained own income or third sources funding. Sources of funding position are increased (decreased) based on payments, donations in fixed assets, (using fund) or (transferring fund to other non-for-profit organization).

Liabilities in foreign currency are measured based on current exchange rates against positions in profit and loss accounts.

Revenue

The association accounting policies recognize revenues from donations, financial income (interest), own income and other sources.

The revenue from donations is disclosed as differed position, measured and recognized based on the expenditure.

The revenue from open transactions is recognized in accordance with IAS.

Expenditure

The expenditure is recognized in the period of transaction. Direct costs are allocated based on its nature, service provision or particular activity (project). Indirect costs are those allocated on the level of the association.

Payroll accounting is organized based on the time-sheets and allocated to particular activities. Indirect cost of personnel is allocated based on total number of employees, total number of projects, share in total available budget, and share in total cost of personnel, based on the space used, number of beneficiaries or cost incurred.

Note: The level of materiality is not determined in the accounting policies.

3 Notes on financial position and performance disclosed

Sources of funding, revenue and cash flows

Funding and utilisation. By source

98.3% of funding the associations' operation in 2019 relates to the external funding for particular projects, while remaining 1.7% is the associations' generated own revenue. Total funding in 2019 amounted to BAM 1,470,118.

					In BAM
Funding Du sauns	Funding 2019		Executions/Utilisation 2019		
Funding. By source —	Amount	% of total	Expenditure	Balance	in %
SIDA	539,099	37,3%	(261,566)	277,533	48.5%
Dutch embassy	150,551	10,4%	(60,611)	89,940	40.3%
Sigrid Rausing Trust	131,010	9,1%	(3,749)	127,261	2.9%
OSF BiH	100,342	6,9%	(55,168)	45,174	55.0%
NED	96,743	6,7%	(65,216)	31,527	67.4%
SHL	93,642	6,5%	(58,639)	35,004	62.6%
German embassy	83,064	5,7%	(76,794)	6,270	92.5%
ViiV	63,695	4,4%	(39,263)	24,432	61.6%
PPMG (USAID)	58,431	4,0%	(99,048)	(40,617)	169.5%
Dutch mission (OSCE)	48,940	3,4%	(48,940)	0	100.0%
Care	31,022	2,1%	(33,180)	(2,159)	107.0%
Open society institute FOSI	20,426	1,4%	(20,426)	0	100.0%
Heinrich Boell Stiftung	15,025	1,0%	(15,025)	0	100.0%
CoE	8,879	0,6%	(8,879)	0	100.0%
Embassy of France	3,906	0,3%	(3,906)	0	100.0%
Association Duga	978	0,1%	(978)	0	100.0%
External sources	1,445,755	100,0%	(851,388)	594,367	58.9%
SOC	24,363		(10,762)	13,601	
Total funding	1,470,118		(862,150)	607,968	

In alignment with the accounting policy relating to the revenue recognition for particular activity, the association disclosed total revenue amounting to BAM 871,879 on behalf of covering project related expenditure (budget executions) and BAM 3,602 revenue relating to the timely recognition of deferred positions in depreciable fixed assets donated in previous years.

The association has disclosed on deferred revenue amount of BAM 595.391, relating to external sources funds received, expected to be executed within respective projects in periods to come. Total executed budget from external sources thereby amounts to 58.9%.

Revenue

Revenue 2019, by category	Amount in BAM
Revenue from external funding to finance project related expenditure	862,845
Revenue recognized financed from own resources	3,602
Solidarity fund	9,034
Total revenue disclosed	875,541
Deffered revenue	595,391
Total funding 2019	1,470,932

The association had on its disposal as at 31 December 2019 total BAM 634,367 and reported net cash flow amounting to BAM 406,045.

Statement of funds

Total cash flows in 2019		Amount in BAM
Cash on beginning of the period		228,322
Cash at the end of the period		634,367
Change in cash		406,045
Change in differed income	(395,082)	
Total expense	(851,741)	
Total procurement of assets	(10,407)	
Change in accounts receivables (VAT claimed)	(2,428)	

Expenditure

Total expenditure reported as at 31 December 2019 amounted to 862,964 BAM, whereas depreciation 11,223 BAM.

Description	Amount in BAM
Material and energy	(9,977)
Services	(460,153)
Salaries and salary related contributions	(360,062)
Financial expense	(8,182)
Travel expense	(5,118)
Humanitarian expense	0
Taxes and contributions, other than profit tax	(2,061)
Other expense	(6,188)
Total expense	(851,741)
Depreciation	(11,223)
Total expenditure	(862,964)

Salaries and other contributions to employees position relates to salaries and salary related expenditure for seven employees hired on permanent basis and five staff on temporary basis employment contracts as at 31 December 2019.

Position Services relates to external engaged staff, residents in Federation BiH, hired for project related services in total amount of 164,155 BAM and non-residents 25,500 BAM, renting spaces for conferences (96,241 BAM) and other operating expenses.

Assets

Long-term assets

Total long-term assets disclosed in the balance sheet as at 31 December 2019 amounted to BAM 24,840.

At cost value	Balance as of 01 Jan 2019	Procurement	Write-off	Balance as of 31 Dec 2019
ICT Equipment and furniture	68,413	8,020	(9,105)	67,328
Vehicles	6,500	0	0	6,500
Software license	0	2,389	0	2,389
Total fixed assets	74,913	10,409	(9,105)	76,217
Cumulated depreciation	Balance as of 01 Jan 2018	Write-off	Depreciation 2019	Balance as of 31 Dec 2019
ICT Equipment and furniture	(42,758)	9,105	(11,223)	(44,877)
Vehicles	(6,500)	О	0	(6,500)
	(49,258)	9,105	(11,223)	(51,377)
Carrying amount				Disclosed as of
ICT Equipment and furniture				22,453
Vehicles				0
Software license				2,389
Total as of 31 Dec 2019				24,840

Long-term receivables disclosed in the amount of BAM 1,500 relate to the provided guarantee deposit for use of office space.

Short-term assets

Total reported short-term assets as at 31 December 2019 amount to BAM 634,334.37.

Cash and cash equivalents	Amount in BAM
Petty cash	32
General SOC account	410,982
SOC Solidarity fund	40,659
Matra II transactions account	36,414
SHL transactions account	64,674
KULT transactions account	82,605
Total cash	634,334

Long term accruals and provisions

The association has not disclosed any liabilities as at 31 December 2019. Total reported 620,232 BAM on long term accruals and provisions relate to the deferred revenue (595,391 BAM) for contracted external financing and deferred revenue to neutralize depreciation of donated fixed assets (24,841 BAM; depreciable).

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Long term accruals	Amount in BAM
Defferred revenue (fund) - remaining budget, not executed at at 31 Dec 2018	595.391
Deffered revenue - depreciation of assets donated	24,841
Total deferred revenue	620,232

Surplus revenue

Surplus revenue amounts to 12,577 BAM, increasing retained fund to 44,005 BAM.

4 Financial report to Sida and agreed-upon procedures performed

Reconciliation of general ledger entries with the financial report submitted to Sida

We reconciled general ledger records with reported expenditure as per budget line.

Core support

Budget executions as in the Financial report to Sida (Core support)					
Budget heading	Sida contribution	Executions 2019	Remaining balance		
1 Salaries (staff)	133,750	(102,756)	30,994		
2 Office	23,747	(22,329)	1,418		
3 Programme	139,841	(96,110)	43,831		
4 Capacity building	21,800	(19,895)	1,905		
5 Other costs	21,670	(12,962)	8,708		
	340,908	(254,053)	86,855		
Installment payment			289,350		
Unspent fund 2018			51,557		
Total expenditure 2019			(254,053)		
Remaining funds			86,855		

Additional funding	Add	dition	al fur	nding
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Budget executions as in the Financial report to Sida (Add. Funding) in			in BAM
Budget heading	Sida contribution	Executions 2019	Remaining balance
1 Salaries (staff)	80,404	(6,715)	73,689
2 Office	7,439	(799)	6,641
3 HRL Academy	65,716	0	65,716
4 Study/research (intersex children)	17,397	0	17,397
5 Study/research (SE position LGBTi)	27,235	0	27,235
	198,191	(7,514)	190,678
Installment payment			198,191
Total expenditure 2019			(7,514)
Remaining funds			190,678

Reported executions relate to the expenditure incurred in the associations operations and in the period of January 2019 – 31 December 2019.

Nothing has come to our attention that would make us believe that the amounts represented in the financial report 2019 submitted to Sida contains any material misstatement.

Factual findings concerning agreed-upon procedures performed

With reference to the agreed-upon procedure, we have checked whether the salary related cost is debited to the project in systemized way and can be verified by sufficient supporting documentation.

We have reviewed human resources related procedures, employment contracts, time-sheets, payroll accounting records and have reconciled the cost recorded in the general ledger with respective human resources budget line executions. Based on our review, we do believe that the association

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- Has effective system on place and applies procedures in consistent manner and that ensures that the salary related costs is debited against sources of funding, as contracted;
- Evidence supporting (following documentation review) reported cost is sufficient and explanatory and ensures that the cost reported actually incurred in the period and pertains to particular action;
- Obtained the recommendations issued in previous report and proceeded in appropriate manner;
- Properly reported the cost concerning employment and service contracts, presenting gross amounts that include salary and personal income related social contributions, taxes and charges;
- Has adhered to the procurement guidelines as annexed to the agreement with Sida.